FIRSTNEWS

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### HOW PRIVATE BANKS CAN CAPITALIZE ON HNWI OPPORTUNITIES

#### **BACKDROP AND OUR OBSERVATIONS:**

- Number of High Net Worth Individuals (HNWI) is growing at a fast rate globally
  - The number of employees in private banks is growing slower than the market size
- More than 50% of HNWIs indicate that their selection of a wealth management firm is influenced by the valueadded services being offered
  - The percentage is even higher in APAC (65%)
- More than 70% of younger investors believe alternative investments can deliver above-average returns, and therefore allocate three times more to this asset class compared to their older counterparts
  - Younger investors allocate only 25% into stocks, while older investors allocate 55%
  - Younger people allocate 16% into alternative investments, whereas older investors allot 5%

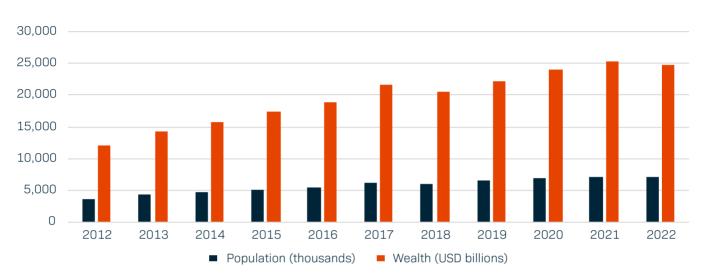
#### **KEY TAKEAWAYS:**

- In partnering with EquitiesFirst, private banks can enjoy the following advantages:
  - Increased AUM
  - Diversification of services (by providing alternative financing solutions)
  - Different investment opportunities (with non-purpose loan feature)
- With EquitiesFirst's solutions, private banks can maintain better client retention and business flexibilities

#### GROWING NUMBER OF HNWIS IN ASIA

In the past decade, the number of Asian people with more than USD 1 million in investable assets has almost doubled from around 3.7 million to more than 7 million. The total wealth of these HNWIs has also increased to USD 24 trillion in 2022. The private banking market today has seen its assets under management (AUM) increase and the number of clients double. This has made it more difficult for private banks to manage each client as private banking services are usually highly personalized and therefore time-consuming.

#### **HNWI POPULATION AND WEALTH IN ASIA**



# HEAVIER BURDEN FOR RELATIONSHIP MANAGERS IN HONG KONG

For example, private banks' AUM in Hong Kong grew by almost 40% in 4 years since 2018, while the number of private bank employees only increased by 10%. The number of relationship managers even increased by less than 10%. The situation has made it challenging for private banks to manage their clients at previous levels, which may eventually negatively impact the client's retention rate. To address the problem, private banks may opt to partner with third-party service providers to differentiate themselves while simultaneously conserving their efforts to focus on their core services.

#### HONG KONG PRIVATE BANK MARKET SITUATION



## INCREASED DEMAND FOR VALUE-ADDED SERVICES AT PRIVATE BANKS

Furthermore, according to a Capgemini report, around 56% of HNWIs noted that value-added services (legal consultation, tax planning, inheritance advice, etc.) are attractive when selecting wealth management firms, and the percentage is even higher in APAC (65%). However, only around 50% of clients are satisfied with their relationship managers' capabilities to deliver the value-added services. Again, it will be crucial for private banks to partner with other entities to deliver more efficient services to their clients.

#### INCREASING INTEREST IN ALTERNATIVE INVESTMENTS

Another trend for private banks to keep an eye on is the increasing interest in alternative investments such as private equity, direct investment, private debt, etc. According to a Bank of America report, more than 70% of younger investors believe alternative investments can deliver above-average returns, and therefore allocate three times more to this asset class compared to older investors. The investment timeframe for these products is longer with lower liquidity and also has lower correlation to the market. It will be challenging for clients to be exposed to the market while also investing in these alternative assets. Yet, EquitiesFirst can provide capital for 3 years or more with low interest rates against equities held by clients. This approach enables clients to achieve their investment targets and hence help private banks to attract more younger clients, which can potentially emerge as the primary group of clients in the next few decades.

Partnering with EquitiesFirst can be an ideal solution for private banks to stand out from the crowd with the following benefits:

- 1. Increased AUM: Private bank clients may be entrepreneurs of listed companies or have most of their asset and wealth concentrated in their shareholding of listed companies. When clients pledge their shares with EquitiesFirst, they can put the loan proceeds in the bank for other investments, which will increase the AUM.
- 2. Diversification of services: By providing alternative financing solutions, clients will have more financing options. EquitiesFirst's non-recourse feature is largely different from the typical margin loan provided by banks, which will protect clients from the downside. Also, banks may be unable to provide financing against Hong Kong-listed small-to mid-cap stocks due to risk exposure, while EquitiesFirst's collateral requirement is more borrower friendly. As such, private banks can greatly benefit and provide a wider range of share financing products.
- 3. Different investment opportunities: With EquitiesFirst's non-purpose feature of the loan, private banks can help clients to further diversify their portfolio by investing in different types of products to achieve their investment goals. As EquitiesFirst provides a loan term of three years or above, clients will find it easier to match with investment products that have a longer investment time frame compared to margin loans or other financing products.

### **CONTACT US**



#### **GORDON CROSBIE-WALSH**

CEO Asia +852 3958 4589 gcrosbie-walsh@equitiesfirst.com

#### BANGKOK

+66 2059 0242 THinfo@equitiesfirst.com

#### BEIJING

+86 10 5929 8686 info@equitiesfirst.com

#### HONG KONG

+852 3958 4500 HKinfo@equitiesfirst.com

#### SEOUL

+82 2 6370 5180 info@equitiesfirst.com

#### SHANGHAI

+86 21 8033 3601 info@equitiesfirst.com

#### SINGAPORE

+65 6978 9100 SGinfo@equitiesfirst.com

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